

	<b>ANEXO I DEL MANUAL DE CALIDAD Y MEDIO AMBIENTE</b>	Rev. : 0
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## Quality and environmental policy

The continuous improvement related with Quality and Environmental performance, has a strong influence in our company. As it affects our image, prestige and positioning, Norwatt has established its engagement with these factors, in order to orientate its activity to the customers satisfaction as well as to the respect with the environment. To achieve this, Norwatt is committed to:

1. Offer high-quality services, trying to improve constantly the effectiveness of the Quality and Environmental management system.
2. Achieve client's plenty satisfaction through the appliance of all legal requirements.
3. Fullfil the environmental legislation and all the requirements engaged with it like pollution prevention and rational usage of the resources.
4. Imply, motivate and include all the employees, so as to develop their competences, and maintain several rules related with their internal and external attitude. Promote their formation and participation in Quality and Environmental policy.
5. Make a sustainable usage of all the energy resources and raw materials. So as to improve the daily activity we will include and take into account every sustainable objective. Imply all the areas of our business, from design to installation. We will reduce all negative actions engaged with our performance, providing the necessary resources according to our possibilities.
6. Improve the environmental communication applying clear criteria in all llevels, transmitting the efforts to customers and staff.
7. Include environmental standards in suppliers selection and evaluation. Ask them for a performance that meet our commitment. We will provide them, if necessary, with the correct and complete information in order to fulfill our objectives.

Signed:

Rodrigo Suárez Cueto

Gerente